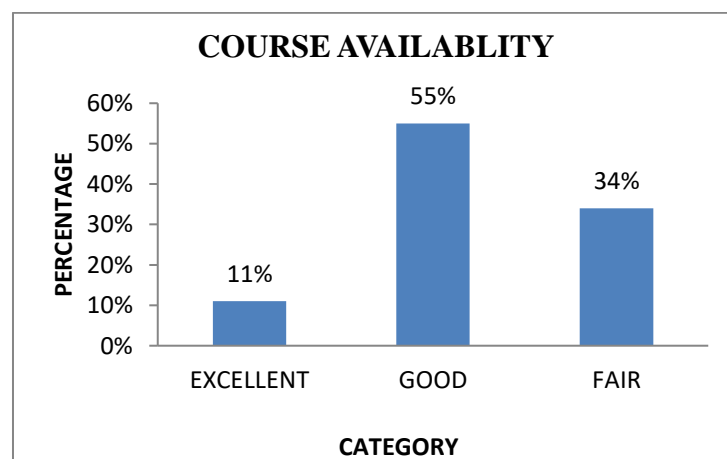
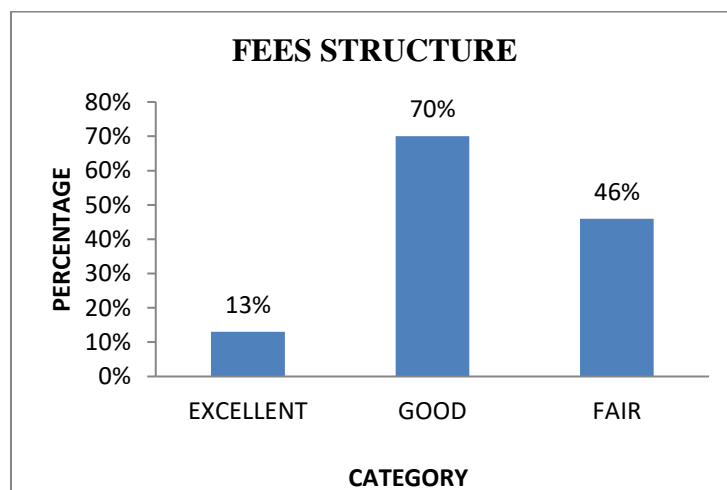
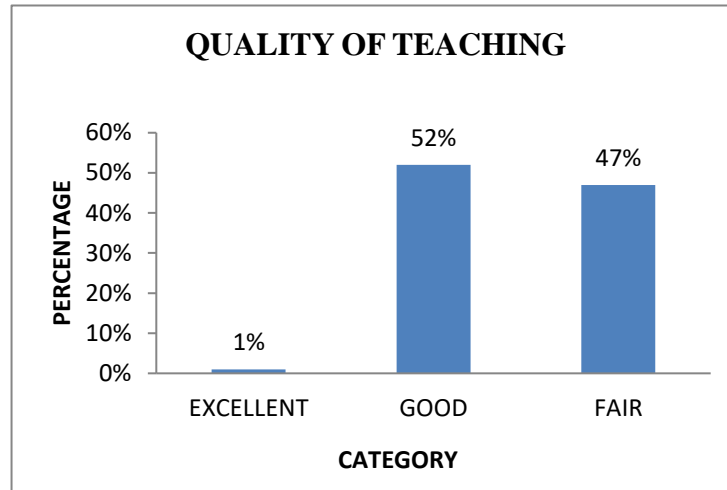
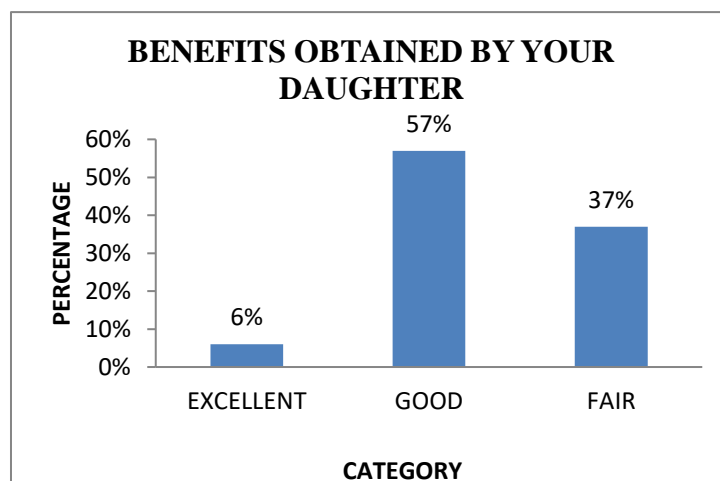
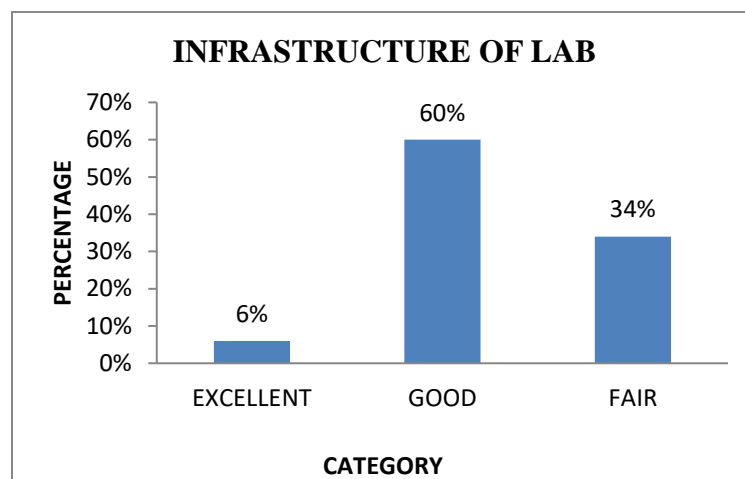
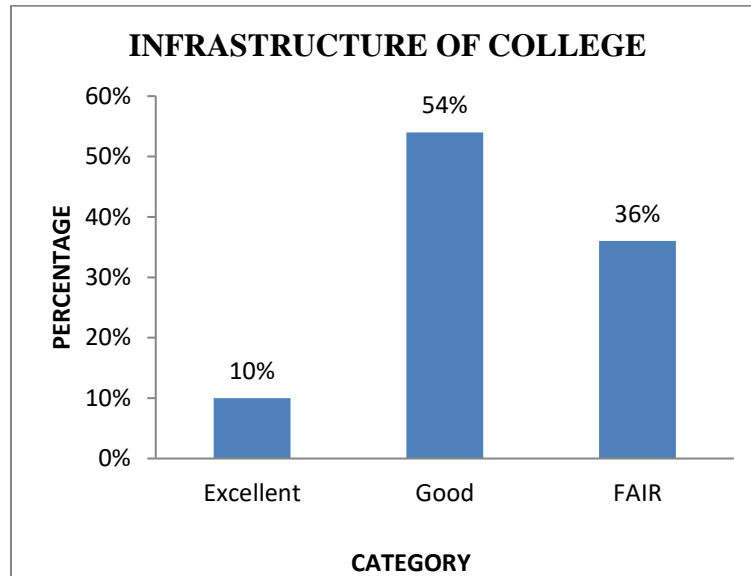


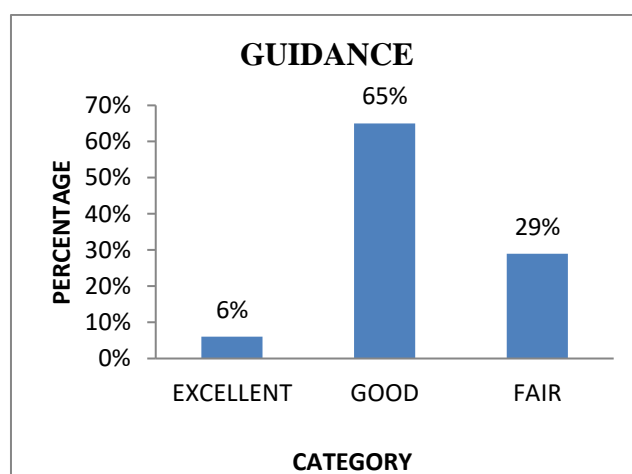
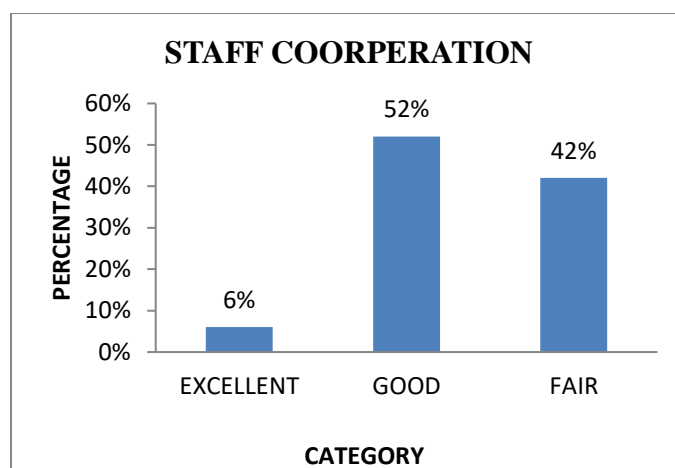
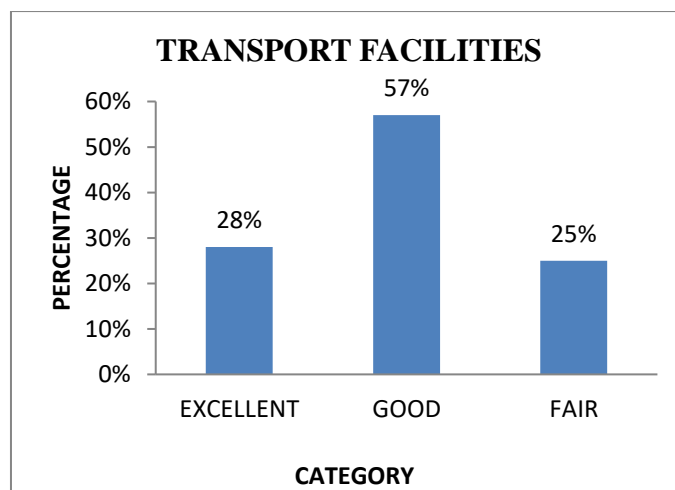
**N.M.S SERMATHAI VASAN COLLEGE FOR WOMEN, MADURAI-12.**

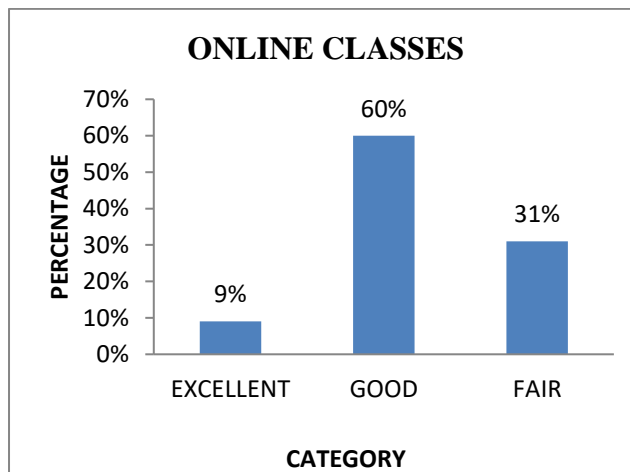
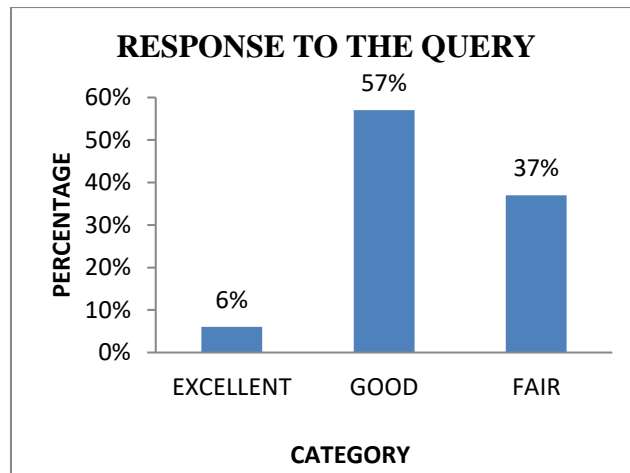
**COMPREHENSIVE PARENTS'S FEEDBACK ANALYSIS 2019-2020**

<b>S.No.</b>	<b>Item</b>	<b>Excellent</b>	<b>Percentage</b>	<b>Good</b>	<b>Percentage</b>	<b>Fair</b>	<b>Percentage</b>
1	Quality of teaching	11	1%	127	52%	109	47%
2	Fees Structure	33	13%	168	70%	46	17%
3	Course Availability	28	11%	137	55%	82	34%
4	Infrastructure of College	25	10%	133	54%	89	36%
5	Infrastructure of Lab	15	6%	149	60%	83	34%
6	Benefits obtained by your daughter	16	6%	140	57%	91	37%
7	Transport Facilities	70	28%	116	57%	61	25%
8	Staff Cooperation	16	6%	127	52%	104	42%
9	Guidance (General)	15	6%	160	65%	72	29%
10	Response to the Query	14	6%	142	57%	91	37%
11	Online Classes	21	9%	149	60%	77	31%









## RESOLUTION REPORT

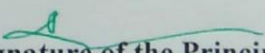
Parent-Teachers Meet was conducted for the students in order to discuss their semester performance. The mark sheet was issued to the students in the presence of parents. The Head of the Department along with the class in charges and Tutors discussed the academic and non- academic performance of the wards to their parents. Feedback about the quality of teaching, fee structure, course availability, infrastructure, lab, benefits provided to the wards, transport facility, staff co-operation, general grievance, and responding to the queries was received.

### Observations Made in the Feedback:

- Requested for Type Writing and Shorthand Courses [Directorate of Technical Education]
- Requested for Bus facility for Hostel Students to their destination directly.
- The resolution was taken into consideration by the management and Principal and is rectified.

### Action Taken:

- Type Writing and Shorthand Courses [Directorate of Technical Education] started in collaboration with Kumar's Commercial Institute, Virudhunagar.
- Bus facility arranged for Hostel Students to select destinations.

  
**Signature of the Principal**